



## Department of Wildlife and Fisheries Sciences

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To Potential Sweetwater Homes Customers:

Prior to settling with Sweetwater Homes, I interviewed 3 other modular home builders in the Florida Keys and after seeing finished homes by each, I had no hesitation picking Sweetwater Homes because of the quality of the completed homes compared to their competitors. In fact, one of those builders is now out of business, whereas Sweetwater Homes has been in business for over 30 years.

Sweetwater Homes completed my home on Big Pine Key, Florida in summer 2008. My experience working with them was very favorable from the start. Prior to signing any contract, they allowed me to visit homes they had under construction and homes they had built that were recently completed (getting permission from the new owners to allow me to view their homes). Christian Weinhofer worked with me to obtain all necessary permits to replace my older condemned (flooded by Hurricane Wilma in October 2005) home and she went beyond our purchased agreement to help me keep my original (code meeting) waste-water treatment system when the County wanted me to replace the system (with the same system). They also worked with me to find a contractor to add fill to raise the elevation of my yard prior to placement of the new house.

Before signing the contract to build the new home, Sweetwater Homes gave me an estimate that it would take 2 months to have the home built in upper Florida before it would be shipped and an estimate of 3 months to complete once it arrived at the house site. It actually only took 1 month to built and 1.5 months to complete once it arrived on the lot. Being in Texas when all the work was going on made it difficult for me to see progress, however, Christian and others working for Sweetwater Homes would send me pictures of daily operations (including pictures of completed tile work, carpet work, granite counter top work etc.) as the home was being completed. I am very pleased with the final product.

After all work was completed and Sweetwater Homes had no further obligation, I continued to get help from Sweetwater personnel as to where was the best place to buy furniture and other thing needed for the house (they were all very helpful). In addition, I needed topsoil for the yard and again they provided me with people who would do the work for less and in addition, Jim Sharpe of Sweetwater Homes brought over his Bobcat to help spread the topsoil on my yard and gravel for my new driveway at a rate much lower than I could have gotten elsewhere. I have no hesitation in recommending Sweetwater Homes based on quality, customer support, and timely service.

Sincerely,

A handwritten signature in cursive script that reads "Nova Silvy".

Nova J. Silvy  
Regents Professor